

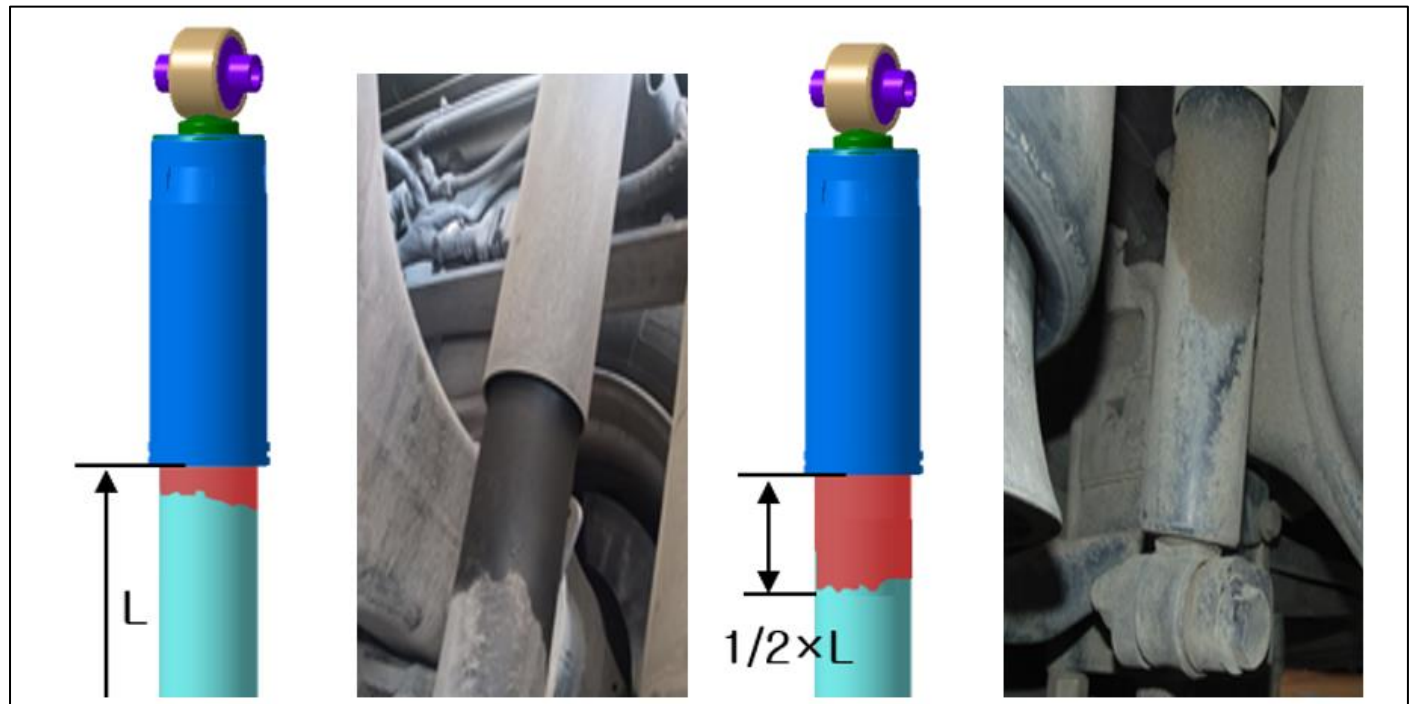
Heavy Commercial Vehicles

Information bulletin to be circulated to:	Service Manager	Warranty Manager	Parts Manager	Master Technician	Service Consultant	BMIS
	✓	✓	✓	✓	✓	✓

Subject	Shock Absorber Oil Leakage Control
Variant	All Ford Trucks Vehicles
Abstract	The criteria for shock absorber oil leakage have been updated. The amount of oil leakage on the shock absorber needs to be checked before replacing the shock absorber. Grease leakage in shock absorber bearings does not cause problems in the working of the shock absorber. Unnecessary replacements for shock absorbers can be avoided with the below description. The acceptance criteria and service procedure described for shock absorber replacement are as follows.

Labour

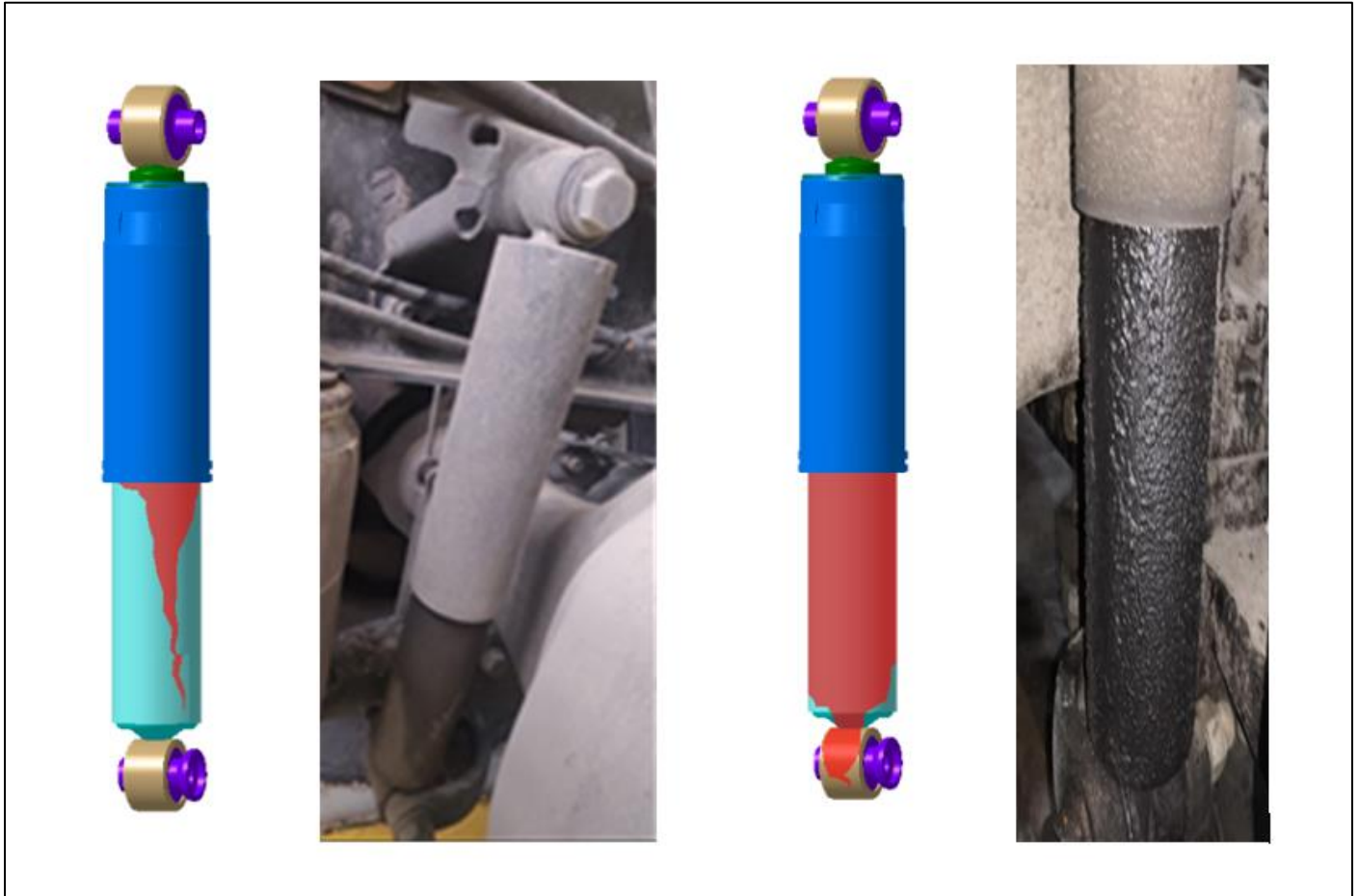
Labour Code	Labour Description	Duration
14C047 AM	Shock Absorber Oil Leakage Control	0,15 h



The situations in which shock absorber does not need to be changed are shown.

Acceptance criteria:

- If the oil leakage length on the shock absorber base shell is between the peak level and half-length, the shock absorber does not need to be changed. In these cases, the oil on the shock absorber is cleaned and the vehicle is delivered with a view to follow-up.



Shock absorber needs to be changed.

Acceptance criteria:

- In case of oil leakage on the shock absorber base shell and the oil film on the shock absorber covered base shell, the shock absorber needs to be changed.

Best Regards,

Ford Trucks Service Engineering