

Heavy Commercial Vehicles

Bulletin to be circulated to:	Service Manager	Warranty Manager	Parts Manager	Master Technician	Service Consultant	BMIS
	✓	✓	✓	✓	✓	✓

Subject	Passenger Side Power Window Switch Function Check and Evaluation Procedure
Variant	F-Max / F-Line Vehicles
Abstract	This TSB is released to explain the inspection and evaluation procedure for passenger-side power window switch complaints related to automatic up/down window operation. The purpose is to prevent unnecessary part replacements by verifying switch functionality before service action is taken.

Parts to be Checked:

Part Number	Part Name	Quantity
H1BT 14529 AB	Passenger Side Power Window Switch	1

Labour:

Labour Code	Labour Name	Duration (Hour)
F7V73 14529SW	Passenger Side Power Window Switch R/I	0.5

Service Procedure:

Before replacing the passenger-side power window switch, perform the following function checks:

1. Operate the passenger-side window downward in the **1st position (manual mode)** and verify that the window moves only while the switch is pressed.
2. Operate the passenger-side window upward in the **1st position (manual mode)** and verify that the window moves only while the switch is pressed.
3. Operate the passenger-side window downward in the **2nd position (auto mode)** and verify that the window automatically moves to the fully open position with a single press.
4. Operate the passenger-side window upward in the **2nd position (auto mode)** and verify that the window automatically moves to the fully closed position with a single press.

Note:

A temporary hesitation or non-response that may occur during consecutive switch commands in Steps 3 and 4 is considered a normal behavior and is in line with the product design intent. A minimum waiting time of **2 second** shall be observed between repeated operations.

If any of the above function checks fail, the passenger-side power window switch should be replaced.

Regards,

Ford Trucks Service Engineering